

Suwanee PD 2016 Complaints

During the year, 2016 there were 15 Citizen Complaints made against Suwanee Police Department employees. Of the eight complaints, the employees' immediate supervisor investigated all of the complaints, and forwarded them through the chain of command to the Chief's office for review. After review by the Chief, the complaints were forwarded to the Office of Professional Standards to be reviewed, filed, and maintained.

The 15 complaints ranged in type and severity:

Rudeness	7
<u>Unprofessional</u>	2
Policy Violation	1
Pulled Over for No Reason	1
Improper Charge on Citation	1
Failed to Provide Accident Party Information	1
Prolonged Questioning	1
Failed to Provide medical Assistance	1
<u>Total</u>	<u>15</u>

Of the 15 complaints, 60 % were Exonerated, 20 % were Sustained and 20% were Unfounded. Of the 15 complaints, 53.33% named supervisors, 40% named officers, and 6.67% involved a Records Technician.

The 15 complaints resulted in 80% (12) with no personnel action taken, 13.33% (2) resulted in Verbal Counseling, 6.67% (1) resulted in a Written Caution.

The highest complaint was for rudeness 46.67%, and the second Unprofessional 13.33%. the six remaining complaints (6.67% each) were for policy violation, pulled over for no reason, improper charge on a citation, failure to provide accident information, prolonged questioning, and failure to provide medical assistance.

Of the seven rudeness complaints, 57.14%% were Exonerated, 28.57% Sustained, and 14.29% Unfounded. Of the unprofessional complaints, 50.00% were Exonerated and 50.00% were Unfounded. The policy violation was Sustained, and of the remaining five complaints 80% were Exonerated and 20% Unfounded. .

During 2016, the Suwanee Police Department had 82,553 calls for service, of that 0.02% resulted in a complaint. There were 15,407 citations and written warnings, 10 complaints were related to the traffic contacts, 0.06% of the traffic contacts resulted in a complaint.

Suwanee PD 2016 Internal Affairs

In 2016, there were two Internal Investigations ordered by Chief Jones.

One of the investigations was initiated internally and the other from a citizen complaint. The conclusion of fact for one of the investigations was sustained and the other, not sustained.

Internal Affairs also reviewed the four use of force incidents and two pursuits from 2016 as part of the Command Review process.

A review of the internal affairs and disciplinary policies was conducted and it was determined that no changes or revisions to the policies were needed

CONCLUSION OF FACT

All investigations of Department employees' accused of misconduct will conclude with one of the following findings:

A. UNFOUNDED

The investigation indicates that the act or acts complained of did not occur or failed to involve Department personnel;

B. EXONERATED

Acts did occur, but were justified, lawful and proper;

C. NOT SUSTAINED

Investigation fails to discover sufficient evidence to clearly prove or disprove the allegations made in the complaint;

D. SUSTAINED

The investigation does disclose sufficient evidence to clearly prove the allegations made in the complaint.